

2.10 Looking more widely, tomorrow's NHS needs a capability to anticipate and respond rapidly to change in three key areas –

- people (HR) development
- service development
- technology utilisation

2.11 The three are closely linked. Developments in technology drive new ways of providing healthcare. Both can lead to the development of new skills and workforce roles. In turn, both often depend on a suitably trained workforce if they are to be fully exploited for the benefit of patients. This inter-dependency is illustrated below.

